

3 Year Guarantee & Care Instructions

P.V.C & P.U Ranges



General Cleaning

It is recommended that all Austex vinyls and P.U's be cleaned weekly/fortnightly using a sponge/cloth with warm soapy water. Dry with a clean cloth as this will remove dust and general soiling that can stain the product over time.



Spot Clean

For spot cleaning, Austex recommends a 50:50 solution of methylated spirits and water. Follow with a solution of warm soapy water to remove any residue.

Most stains will lift off easily.



Bleach Cleaning

All Austex vinyl and P.U's are suitable for hospital applications and as such can be cleaned using bleach based cleaning products. A 10% household bleach (Sodium Hypochlorite) with 90% water solution (500ml bleach with 5L water) can be used to disinfect/sanitize our products.



Ink Stains

Ink stains, ballpoint pens & permanent marker; rub the marked area with undiluted isopropyl alcohol (rubbing alcohol) then immediately rinse the cleaned area with freshwater promptly after applying the alcohol. NOTE: it's not guaranteed that ink stains can fully removed. To achieve the best results, it is recommended to clean the stain immediately.



Dye transfer

Dye transfer from blue jeans and other items of clothing can stain the surface of light coloured vinyls. It is important to treat the stain promptly using the Spot Cleaning Method.

If the dye penetrates the surface of the vinyl, it will be harder to completely remove.

All Austex vinyl products that apply to this information:

PVC

Pellan Ultimate ✓
Studio Encore ✓
Tessuto Classic ✓
Urban ✓
Linea ✓
Marlo ✓

PU

Soho Allure ✓
Plush ✓
Gem ✓
Metalica ✓
Hammertime ✓
Luxe ✓



Austex warrants that its' products will be free of manufacturing defects and guarantees that its products comply with all advertised International and Australian quality standards for a period of 3 years.

In the event that our products do not perform to the specified performance standards Austex offer replacement material free of charge.

The warrant will be deemed void if it is established that our product has been:

1. Intentionally damaged due to vandalism.
2. Not been properly installed or upholstered in accordance to industry standards.
3. Not been properly maintained or regularly cleaned as per cleaning instructions.
4. Altered using chemical surface or base treatments.
5. Exposed to permanent inks & dyes.
6. Post treated but not limited to flame or adhesive lamination using incompatible chemical adhesives, foams and methods.
7. Cleaned using inappropriate cleaning agents and methods.
8. Exposed to external contaminants or unsuitable cleaners.
9. This warranty only applies to the original purchaser from Austex and shall not extend to any subsequent purchaser or other third party.

In order to make claim under this performance warranty within the warranty period. Austex requires that a written claim, photographic evidence and a sample of the material in question be provided within 30 days of discovery.

Austex makes no express, implied or statutory warranty of merchantability or fitness for any other purpose other than for the purpose Austex products are intended.

Please note that, The hardening of a PVC surface is not a manufacturing defect. This is a direct result of improper cleaning, the over-use of incorrect cleaning products or the build-up of body oils and perspiration.

After cleaning, please wipe vinyl down with a damp cloth soaked in fresh water to neutralize and REMOVE chemical/bleach residue, then allow to dry thoroughly. Accumulated cleaning chemicals will damage the vinyl surface over time.

Austex recommends weekly cleaning of vinyls using warm soapy water. Please insure you dry the PVC using a clean dry cloth.

Do not machine wash, dry clean or use abrasive powders.

